

FIELD SERVICE LABOR AND TRAVEL RATE - EFFECTIVE 1/1/20

CLASSIFICATION	STRAIGHT TIME LABOR/TRAVEL	OVER TIME	PREMIUM TIME
Service Technician	\$124.00	\$186.00	\$248.00
Service Engineer	\$155.00	\$233.00	\$310.00
Applications/Process Engineer & Project Manager	\$186.00	\$279.00	\$372.00

STRAIGHT TIME - Per (8) hour day (Weekdays)

OVER TIME - After (8) hours (Weekdays), Saturday up to 8 hours

PREMIUM TIME - After (8) hours on Saturday, all day on Sunday and Holidays

INTERNATIONAL

Hourly rate will be determined at the time of the quote.

TRAVEL/EXPENSES

Travel and living expenses are billed at actual cost plus 15%, include car rental, hotel room, per diem, etc. Vehicle mileage is charged at current published IRS standard mileage rate, except where tools or equipment must be transported; then the additional charge will be added.

SERVICE

Minimum charge for a service call is four (4) hours at the current labor rate.

If the technician is working in Customer's facility during the week and is not required to work Saturday, he will return home on the weekends if the cost is approximately equal to the cost of remaining. If the cost for returning home is more than 150% of the cost of remaining, the technician will return home every other weekend. In either case, the technician will return home every other weekend at Customer's expense. The decision to remain or return home will be discussed with the Customer in advance.

SERVICE/WEEKEND

If the technician remains for the weekend and is not working at Customer's facility, Customer will be charged for eight (8) hours on Saturday at the overtime rate, plus travel and living expenses for the entire weekend. There is no labor charge for Sunday unless the technician is actually performing work.

If the technician is scheduled to work at any time during the week or on the weekend, and is unable to due to factors that are Customer's responsibility, a charge for eight (8) hours per each scheduled day times the applicable rate will be assessed.

BCN's policy is to furnish parts, assist with repairs or troubleshoot any press, including electrical, hydraulic, and pneumatic circuitry. It is Customer's responsibility to ensure that the press and its related components and circuitry are in compliance with current OSHA, ANSI, and NFPA regulations and standards. Field service labor is subject to BCN's FSW-1 Statement of Limited Warranty for Field Service Work. Inquiries may be directed to the Field Service Manager at 269-948-3300.